Privacy Policy for NK Concierge

Effective Date: 09/01/2025

At NK Concierge, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information when you interact with us through our website or via WhatsApp.

### 1. Information We Collect

- Personal Information: Details you provide voluntarily when contacting us (e.g., name, phone number, and any information shared in your inquiry).
- Usage Data: Information automatically collected through cookies or analytics tools to help us improve website functionality and user experience.

#### 2. How We Use Your Information

- To respond to enquiries submitted via WhatsApp, website forms, or email.
- To share promotional information about events, venues, and restaurants we represent.
- To improve our services and communication with clients.

## 3. Sharing Your Information

- We do not sell, rent, or trade your personal information.
- Information may be shared only when necessary to facilitate bookings or communication with partner venues.

### 4. Data Security

- WhatsApp messages are end-to-end encrypted.
- We only retain personal information for as long as necessary to fulfil the purposes outlined in this Privacy Policy.

# 5. Your Rights

- You may request deletion or correction of your personal data at any time.
- To exercise these rights, please contact us at info@nkconcierge.com.

# 6. Changes to This Privacy Policy

- NK Concierge may update this policy occasionally to reflect legal or operational changes.
- Please check this page regularly to stay informed.

## 7. Contact Us

If you have any questions about this Privacy Policy, please reach us at:

Email: info@nkconcierge.com